

The West Academic Study Aids Collection

Frequently Asked Questions

What is the West Academic Study Aids Collection?

The West Academic Study Aids Collection is an online subscription-based service that provides electronic access to hundreds of study aids, written by noted law school professors, that cover virtually every law school course.

How do I access the West Academic Study Aids Collection?

If your law school library provides your subscription, go to subscription.westacademic.com and sign in using your school email address. There may also be a link to sign in on your law school library's web page.

If you're on your school network, you can browse the collection without creating an account or signing in. You will need to create an account to take notes and highlight or read offline.

If you purchased your subscription on the West Academic store (westacademic.com), you will need to create an account and sign in at subscription.westacademic.com.

What subscription terms are available?

Subscription lengths are as follows:

- 1 month*
- 3 months
- 12 months

*Your month-to-month subscription will automatically renew and bill your credit card each month. You may cancel at any time.

What content is available?

Content includes study aids from West Academic and Foundation Press®:

- Overviews—provides an overview of a subject area; helps reinforce class discussion and professor lectures.
- Outlines—helps you organize and understand legal rules and concepts covered in class.
- Case Briefs—helps you identify and understand the key takeaways from the cases you read in your casebook.

- Hornbooks/Treatises—makes great reference guides, citing landmark cases, statutes, and articles.
- Exam Prep—helps you prepare for exam questions and contains answers and explanations.
- Career Guides—start planning now for your legal career and get help with all aspects of your job search.
- Academic Success—get the most of law school with these titles.
- Audio lectures—listen to audio lectures anywhere and at your convenience.

Note: If your law school provides access, the content available will vary based on the subscription level purchased by the school.

My school provides access to the West Academic Study Aids Collection. How is this subscription different from an individually purchased subscription?

The functionality is the same for a school-wide subscription and individual subscription, but the number of titles in the subscription may differ depending on the subscription level selected by the school. Individual subscriptions include access to all available titles in the West Academic Study Aids Collection.

Can I review the study aids before I purchase a subscription?

Yes. You can use the browse and search functionality to peruse the library. However, you cannot read the books until you purchase a subscription. If you have not subscribed, you can activate a free trial at www.westacademic.com/study-aids-collection.

Can I cancel my subscription?

Dissatisfied customers can request a refund. If a cancellation request is approved, users will be granted a pro-rated refund and be required to pay for the balance of the current month. To cancel your subscription, please contact Customer Service at 1-877-888-1330.

How will I be billed, and when does billing start?

A credit card must be used for purchase, and a one-time payment is billed to the card covering the length of the subscription. Subscription access starts at the time of the purchase.

Can I stop and restart my subscription?

We are unable to freeze your subscription. Once activated, the subscription will run the length of the term that was selected at the time of purchase.

Will my notes still be there if I end my subscription and start up again later?

Yes. Your notes and highlights will remain if you re-subscribe at a future date using the same credentials.

Can I print the material?

Yes. You can print up to 1% of the book in a single session from the browser view of a book.

Can I add notes and highlights?

Yes. Follow these steps to add notes and highlights:

1. Open a chapter of the book and click the "Open in eReader" button.
2. Select the text, then add notes or highlights from the pop-up.
3. All notes and highlights will sync with your mobile app.

Can these products be viewed on a mobile device, such as an iPad® or iPhone®?

Yes, except for viewing flash cards.

Where can I download the mobile apps?

Titles in the West Academic Study Aids Collection are available for offline reading in the VitalSource Bookshelf app. The VitalSource Bookshelf app is available through the Apple Store for iOS devices or the Google Play Store for Android devices or you can download apps for desktop on Mac, Windows, or Chromebook. Download the West Academic Audio app to listen to audiobooks and lectures offline.

How do I add books to the VitalSource Bookshelf app?

1. Sign in to subscription.westacademic.com.
2. Search for the book you would like to read offline and select it from the search results page.
3. Once in the book, click the "open in eReader" eBook button at the top of the page to open the book in the VitalSource eReader.

4. The first time you access a book in the VitalSource eReader you will be prompted to complete your VitalSource account. Follow the prompts to create a new account or sign in with an existing VitalSource account. (Note: preferably with the same email address used to create your West Academic account)
5. Download the VitalSource Bookshelf desktop or mobile app and sign in with your credentials.
6. In the VitalSource Bookshelf app, select the title you want to read offline and download the book while connected to the internet. Once the book has been downloaded, a small checkmark icon will appear in the top-right corner of the title and be available for offline reading.

If you need help, contact us at 1-877-888-1330 and select option 4 or email support@westacademic.com.

How do I use the West Academic Audio app?

1. Download the West Academic Audio app, available through the Apple Store for iOS devices or the Google Play Store for Android devices.
2. Sign into the app with your West Academic username and password.
3. Browse or search for an audio title.
4. Download an entire title or individual tracks for listening on the go.
5. Click play to begin listening in the West Academic Audio app.

Can I add notes and highlights to books in the mobile app?

Yes. Your notes and highlights are viewable online or offline when you sign in using your West Academic account.

Can free trial users download books to the mobile apps?

No. Downloading books to read or listen offline through a mobile app is not available during a free trial.

Is there a limit to the number of books that I can download to the app?

No. There is no limit to the number of books you can download to the app.

What do I do if I receive an error message that I need a subscription when signed in?

If your law school library provides access to the West Academic Study Aids Collection, we need to verify your school email address before you can read books on the site.

Follow these steps:

1. Go to subscription.westacademic.com.
2. Sign in (or create an account if you haven't already done so).
3. In the top right, click **Hello, (name)** and select **My Account** from the drop-down list that appears.
4. On the **My Account** page, in the **My School/Organization** section, enter your school email.
 - a. If you already provided your email address and you see a message that email verification is pending, click to resend the verification email.
5. Check your email inbox and click the verification link. This will verify your email address and bring you to subscription.westacademic.com. Sign out and then sign back in and your access will be turned on.

If you need help, contact Customer Service at 1-877-888-1330 (option 4) or support@westacademic.com.